

**Service Agreement: 22915-02**

This agreement valid until: September 18, 2022

This Service Agreement (Agreement), together with the Terms of Service (TOS) available at www.AffiliatedCom.com/TOS constitutes the entire Agreement between Affiliated ComNet and **Christian Family Services Inc.** (Customer), where Affiliated ComNet will provide Customer with Service, Usage, Product, and Customer Support, and Customer will pay monthly Service and Product Charges (Monthly Service Charge) along with Local Taxes and Regulatory Fees (USF, PUC, etc.) based on the rate herein. All Service Charges, Usage Charges, Regulatory Fees (\$USD) will commence from the date of installation and service inception.

Services and Products (Monthly Service Charge)

Monthly Services	Qty	Term: 3-Year	
		Each	Extended
Clear Cloud SIP Trunk/Channel (Burstable)	2	\$14.89	\$29.78
DID Numbers (1 to 9)	5	\$4.76	\$23.80
e911 Edatabase Registration	1	\$2.52	\$2.52
Enhanced RTU License	13	\$9.90	\$128.70
Automated Attendant/Directory (Ch/Qty)	2	\$1.08	\$2.16
4-Line, 4-BLF Keys, Color LCD, 1G, PoE Phone w/Pwr	10	\$3.80	\$38.00
6-Line, Color LCD, 1G, PoE Phone w/Pwr +BT	3	\$6.83	\$20.49
QoS Security Router (to 500M Int.)	1	\$11.60	\$11.60
Monthly Service Plan - Services			\$186.96
Monthly Service Plan - Equipment			\$70.09
Monthly Service Plan - TOTAL			\$257.05

Installation/Activation of Products (1-Time Fee)

Install Equipment/Service	Qty	Term: 3-Year	
		Each	Extended
Automated Attendant/Directory (Ch/Qty)	2	\$4.32	\$8.64
Telephone Number Porting/Routing/Provisioning	5	\$15.60	\$78.00
Enhanced RTU License Configuration	13	\$3.60	\$46.80
4-Line, 4-BLF Keys, Color LCD, 1G, PoE Phone w/Pwr	10	\$42.00	\$420.00
6-Line, Color LCD, 1G, PoE Phone w/Pwr +BT	3	\$42.00	\$126.00
QoS Security Router (to 500M Int.)	1	\$114.00	\$114.00
Service Install Fee			\$133.44
Equipment Install Fee			\$660.00
Service Equipment Install Fee - TOTAL			\$793.44

Outbound calls placed to destinations within the contiguous 48 United States and Canada will not incur Usage Charges. Calls placed to Alaska, Hawaii, and other international locations will incur International Usage Charges at the current standard rate. Customers with Inbound Toll Free numbers incur a Usage Charge of \$0.035 per minute for calls originated in the lower 48 United States, and \$0.045 per minute for calls originated in Canada. Service Charges, Usage Charges, Regulatory Fees, and Taxes are invoiced the first week of each month, and include Service and Product Charges for the subsequent month. Usage Charges are invoiced one month in arrears. The first month's Service Charge will be prorated from the date of Service.

Invoices are sent the first week of the month with each invoice Payment due in full by the 20th day of the same month. Payments received after the 20th day of the same month incur a 10% Late Fee (10% of total invoice value). Payments not received by the last day of the month may result in a disconnection of Service until all payments in arrears have been made.

Fax over IP to legacy paper fax machines, as well as other devices using analog modems, may be unreliable due to technology limitations. Therefore, legacy paper fax machines, analog modems, analog Point-Of-Sale Terminals, and other devices using analog modems are recommended to remain on dedicated/shared analog lines.

All Products in the Monthly Service Charge, Services, and Labor provided by Affiliated ComNet are covered under Warranty for the duration of Service by the Customer. Any fees associated to remedy any defective Affiliated ComNet Product or Service provided herein will be incurred by Affiliated ComNet. Should a Product provided by Affiliated ComNet be deemed defective, Affiliated ComNet will replace the Product with New, or "Like New" same Product, or similar New, or "Like New" Product if the Product has been discontinued by the manufacturer at the time of the defect.

All Services and Products provided herein are scalable up throughout the duration of this Service Agreement at the prices shown herein (*excluding promotional items). The Customer may also include any additional Affiliated ComNet Products or Services not included in this Service Agreement at the Affiliated ComNet current price and/or monthly rate.

Location of Services*

Customer Name: **Christian Family Services, Inc.**
 Address1: **7955 Big Bend Blvd**
 Address2: _____
 City, State, Zip: **St Louis MO 63119**
 County: **St Louis County**
 Phone Number: **314-968-2216**
 Primary Contact: **Jodi Mitchell**
 Primary Contact Email: **jmitchell@cfserve.org**

Billing Address

✓ Check Here if Same as Location of Services

Customer Name: _____
 Address1: _____
 Address2: _____
 City, State, Zip: _____
 Tax Exempt: Yes No
 Phone Number: _____
 Primary Contact: _____
 Primary Contact Email: _____

I affirm that I am of legal age and authorized to enter into this Service Agreement on behalf of the Customer. By signing below, I confirm that I have read and agree to this Service Agreement and the Terms of Service (TOS) available at www.AffiliatedCom.com/TOS.

Signature: **Steven M. Awtrey** Date: **8/9/22**
Customer
 Signature: _____ Date: _____
Affiliated ComNet

Printed Name: **Steven M. Awtrey**
Customer
 Printed Name: _____
Affiliated ComNet

* This is the address that will be supplied to the 911 service in your area. IF YOU MOVE THE SERVICE OR ANY PRODUCT USED TO ACCESS THE SERVICE TO ANOTHER LOCATION, YOU MUST NOTIFY AFFILIATED COMNET OF THE NEW ADDRESS BY SENDING